



ARTISAN TASTE GUARANTEE FORM

If you don't love our bread, we'll give you your money back**. In order to be eligible for your refund (a prepaid card for the amount you paid, excluding taxes, to a maximum purchase price of \$4.99 local currency at point of sale) please send in a stamped envelope, with sufficient postage, **all of the following items** prior to December 31, 2017:

- This completed **ARTISAN TASTE GUARANTEE FORM**, including your reason for dissatisfaction.
- A cut out of the original bar code from the packaging of the River Road Bakehouse™ bread product purchased, and
- The original purchase receipt dated on or after March 1st, 2017 with the purchase price circled or highlighted.

Please address your envelop with all of the above enclosed to:

**ATTN: Artisan Taste Guarantee
River Road Bakehouse
580 SECRETARIAT CT, MISSISSAUGA, ONTARIO, L5S 2A5
CANADA**

Please allow 6-8 weeks delivery. Please print clearly - proper delivery depends on a clear, complete, and correct name and address. Thank You.

FIRST NAME* _____ LAST NAME*: _____

ADDRESS*: _____ APT #: _____

CITY*: _____ PROVINCE/STATE*: _____ Postal/Zip Code*: _____

EMAIL ADDRESS: _____ PHONE NUMBER: _____

Product Purchased*: _____

Reason for Dissatisfaction:

- I didn't enjoy the taste of the product
- The product was stale / spoiled
- The packaging or product was damaged
- Other (please write): _____

Amount of refund claimed (Maximum before tax amount of \$4.99 local currency at point of sale)*: _____

- * Yes, I accept the Taste Guarantee Terms and Conditions below.**
For any questions regarding this offer, please contact us at 1 (844) 342-0255
or by email at info@RiverRoadBakehouse.com

SIGNED THIS _____ DAY OF _____, 201__ :

Signature of Refund Claimant* _____

*required fields

Taste Guarantee Terms and Conditions:

**Open to Canadian and U.S. residents only age 18 years or age of majority or older. Refund limit of one bread product per household, to a maximum purchase price of \$4.99 local currency at point of sale. Use of multiple addresses or P.O. Boxes to obtain additional refunds is fraud and may result in prosecution. Multiple submissions will not be acknowledged or returned. Prepaid card accepted wherever Visa® cards are accepted. Not redeemable as cash or usable at ATMs or gas pumps. Terms of prepaid card apply. Valid on all River Road Bakehouse™ bread products. Offer valid March 1st, 2017 to December 31, 2017. All refund requests must be postmarked prior to December 31, 2017. Refund is limited to the purchase price and first class postage and excludes any incidental or consequential damages, negligence, strict liability or any other legal theory. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. The refund does not include taxes (if applicable). This completed form (including your reason for refund request) must be mailed, with sufficient postage, to River Road Customer Service at the above address along with the original purchase receipt, and the original barcode from the River Road Bakehouse™ bread product packaging. Reproduction, sale, trade, or purchase of this form or proof of purchase is prohibited. Proof of purchase must be obtained from product purchased by you. No requests from groups, clubs or organizations will be honored. Employees, officers, and directors (including members of their immediate families and any other person living in the same household of such person whether related or not) of ACE Bakery Limited, its affiliates (including, without limitation, its parent, sister and subsidiary companies), the independent promotion organization, advertising or promotional agencies and suppliers of materials or services related to the Artisan Taste Guarantee are not eligible for refund. For these terms and conditions, "immediate family" means mother, father, sister, brother, son, daughter and spouse, including common law spouse, regardless of where they reside. Please allow 6-8 weeks for delivery. ACE Bakery Limited will not be responsible, and accepts no liability, for incomplete, illegible, late, lost or misdirected refund requests. For any questions regarding this offer, please contact us at 1 (844) 342-0255 or by email at info@RiverRoadBakehouse.com. ACE Bakery is dedicated to the fundamentals of protecting consumer privacy. For full details of our Privacy Policy, visit RiverRoadBakehouse.com.